FIONA STANLEY HOSPITAL — ICT SHUTDOWN

**1222.     Hon PETER COLLIER to the minister representing the Minister for Health:**

I refer the minister to the shutdown of the IT system at Fiona Stanley Hospital on or about 16 November 2021.

(1)     Was the shutdown a result of a firewall failure as reported?

(2)     If no to (1), what was the cause of the shutdown?

(3)     What has been done to prevent such an outage into the future?

**Hon MATTHEW SWINBOURN replied:**

On behalf of the minister representing the Minister for Health, I thank the member for some notice of the question. I provide the following response based on the information provided to me by the Minister for Health.

(1)     No.

(2)     The cause of the shutdown was a software defect within a core ICT network infrastructure switch.

(3)     Based on vendor advice, following considerable analysis of the problem, a software upgrade was applied to the core ICT network infrastructure switch. Monitoring of the equipment is continuing and the system has been stable since the upgrade.